



Who we are

At 3CLogic, we are big believers that our people are the most important asset we have and that winning is a team sport.

3CLogic is a fast growing, ventured-backed, SaaS “startup” with our headquarters in Rockville, Maryland. Some of our roles are local to the main office and others are remote, but we have talented individuals working from everywhere as we continue to build our safety-first hybrid remote and in-person culture, and we care more about what you might bring to our team and where you want to go in your career than where you are located.

We realize you've very likely read tons of job descriptions that look a whole lot like this one. But what we can't put in words is why we would love to hear from you. You've heard the term "living in the gray area," right? Well, a great fit for 3CLogic is someone who wants to live in technicolor. There's never a gray moment here! We are all entrepreneurs at heart, who believe that when you bring your full self to work, the possibilities are infinite.

If your interest is piqued, let's chat! We'd love to show you, rather than tell you, what makes us special, and find a place in our organization where you can thrive.

What we do

Ever call a company or organization for help and wait on hold forever only to get to a person who can't help you? Well, we are the ones that fix that!

3CLogic is a global provider of voice AI, Contact Center, and SMS solutions to enterprise and Global 2000 organizations worldwide – think 7-Eleven, Swiss Railways, Regeneron, Northeastern University, Hyatt Hotels, or LabCorp. Organizations leverage our technology and services every day to increase the quality of service to their customers/employees, improve the performance of the agents serving them, lower their operational costs, and optimize how easy it is to analyze and manage it all. We make calling for help a positive experience and efficient channel for everyone!

A strategic ServiceNow and SAP partner, 3CLogic is paving the way for organizations to digitally transform customer and employee experiences, deliver conversational voice self-service offerings, enable remote work at scale, and leverage AI to drive better business outcomes.

We are growing quickly and are looking for energetic candidates seeking to join a fast-paced company and market! Is that you? If so, please send a copy of your resume and cover letter.

General Job Details:

Position Name: ServiceNow Developer

Experience: 2 to 6 yrs

Job Type: Permanent

Location: Sector-142, Noida, India

Number of hires for this role: 02

To Apply: Please send your resume and cover letter to hr.noida@3clogic.com



Position Summary: Seeking an experienced ServiceNow Developer to support our growing ServiceNow solution offerings and customer base. The right candidate should be organized, analytical, creative, a self-starter, and a hard worker who enjoys building new things and operates well with others. Must have excellent communication skills to handle customers and customer-facing calls. The position will report to our Program Manager.

Key Responsibilities:

- Responsible for the technical specification and implementation of the ServiceNow integration with 3CLogic
- Provide expertise on all technical questions related to the development of ServiceNow
- Develops the technical solutions, implements them and performs the component integration tests
- Understand the business needs and the need to standardize processes, and build this into the design
- Understand the large-scale thinking and approach needed for the success of the project

Qualifications:

- Should be a “Certified Application developer” or be pursuing the same.
- Hands-on Application development experience on ServiceNow.
- Experience working on Dictionary, Business Rules, Client Scripts, UI Policies, UI Scripts, UI Actions, Script Includes, Access Control Lists etc.
- Hands-on experience in JavaScript.
- Hands-on ServiceNow experience in Web Services (Rest and Soap), Snow Scheduled Jobs.
- Hands-on ServiceNow experience in Reports, Tables, Columns, Views, Users, Groups, and Roles.
- Hands-on ServiceNow experience in System Update Set, System Import Set, and System Web Services.
- Hands-on experience in integration of ServiceNode with 3rd party systems through Web Services.

Benefits:

- Flexible Working Hours
- Hybrid Working Style
- Personal Accidental Insurance
- Health Insurance
- 5 days working week

3CLogic, Inc. is an Equal Opportunity/Affirmative Action Employer committed to excellence through diversity. Employment offers are made on the basis of qualifications and without regard to race, sex, religion, national or ethnic origin, disability, age, veteran status, or sexual orientation.