Who we are

At 3CLogic, we are big believers that our people are the most important asset we have and that winning is a team sport.

3CLogic is a fast growing, venture-backed, SaaS "startup" with our headquarters in Rockville, Maryland. Some of our roles are local to the main office and others are remote, but we have talented individuals working from everywhere as we continue to build our safety-first hybrid remote and in-person culture, and we care more about what you might bring to our team and where you want to go in your career than where you are located.

We realize you've very likely read tons of job descriptions that look a whole lot like this one. But what we can't put in words is why we would love to hear from you. You've heard the term "living in the gray area," right? Well, a great fit for 3CLogic is someone who wants to live in technicolor. There's never a gray moment here! We are all entrepreneurs at heart, who believe that when you bring your full self to work, the possibilities are infinite.

If your interest is piqued, let's chat! We'd love to show you, rather than tell you, what makes us special, and find a place in our organization where you can thrive.

What we do

Ever call a company or organization for help and wait on hold forever only to get to a person who can't help you? Well, we are the ones that fix that!

3CLogic is a global provider of voice AI, Contact Center, and SMS solutions to enterprise and Global 2000 organizations worldwide – think 7-Eleven, Swiss Railways, Regeneron, Northeastern University, Hyatt Hotels, or LabCorp. Organizations leverage our technology and services every day to increase the quality of service to their customers/employees, improve the performance of the agents serving them, lower their operational costs, and optimize how easy it is to analyze and manage it all. We make calling for help a positive experience and efficient channel for everyone!

A strategic ServiceNow and SAP partner, 3CLogic is paving the way for organizations to digitally transform customer and employee experiences, deliver conversational voice self-service offerings, enable remote work at scale, and leverage AI to drive better business outcomes.

We are growing quickly and are looking for energetic candidates seeking to join a fast-paced company and market! Is that you? If so, please send a copy of your resume and cover letter.

General Job Details:

Position Name: Senior DevOps Engineer
Experience: 4 to 6 yrs
Job Type: Permanent
Location: Sector-142, Noida, India
Number of hires for this role: 01

To Apply: Please send your resume and cover letter to hr.noida@3clogic.com

3CLogic

Position Summary:

We are looking for a creative senior DevOps Engineer to manage the transition between project planning and software deployment. In this role, your duties will include supervising junior developers, developing software and configuring systems, and performing diagnostic tests throughout the stages of development. You will also be required to forecast project duration and cost.

Key Responsibilities:

- Analyze customer needs and pre-studies to recommend appropriate DevOps solutions based on predefined strategies.
- Create detailed designs for both scripting and coding.
- Develop an implementation proposal based on design, writing technical specifications.
- Develop and integrate software components and automation using diverse DevOps tools.
- Execute product configuration testing, integration, and migration work in a DevOps operative environment.
- Identify and implement improvements, analyzing processes, methods, and tools concerning development, performance, and quality.

Qualifications:

- Education: B.Tech, BE & MCA in CS/IT.
- Good Knowledge of AWS services: ECS, EC2, EBS, S3, Glacier, RDS, VPC, Route53, ELB, IAM, CloudFront, CloudFormation, CloudWatch, SQS, SES, Lambda
- Continuous integration tools such as Jenkins, AWS code pipeline etc.
- Experience in EKS, Helm Chart, and Docker containers.
- Write scripts and automation using Perl/Python/Groovy/Java/Bash
- Ability to use a wide variety of open-source technologies and tools
- Deep understanding of the Linux operating system and networking concepts.
- Experience building scalable infrastructure in AWS.
- Experience with one or more AWS SDKs and/or CLI.
- Expertise in infrastructure as Code (Ansible /terraform / Puppet / Chef / Saltstack).

Benefits:
- Flexible Working Hours
- Hybrid Working Style
- Personal Accidental Insurance
- Health Insurance
- 5-day work week